## Menno Place 3 Year Strategic Framework: January 2018 – December 2020 -updated May 2020

Lens		Seeing the Issues of Aging through a Christian Perspective which includes respecting the sanctity of life
Vision		We will be the innovative leader in senior living that empowers older adults to live well
Mission		To reflect God's love by providing facilities and services that express our commitment to excellent resident and family-centred care and enable residents* to live with hope and dignity
Values	Stewardship	Respect Value Sanctity of Life Innovation Compassion Encouragement
Drivers	Leadership	People Service Quality Safety Sustainability
Goals	Provide excellence in care and services	2. Provide support for residents to live with hope and dignity  3. Promote ongoing development of the campus of care workplace  4. Promote and foster a quality workplace
Objectives	1.1 Implement Clinical Quality Improvement Programs to meet or exceed FHA targets • eg. meet FHA Quality Assurance Clinical review  1.2 Implement program to increase bathing to twice per week; bathing is defined as bath, shower or full bed bath  1.3 Expand volunteer program	2.1 Optimize ability of residents to age in place  3.1 Identify campus site plan  3.2 Develop plan for movement of services in wings that will be demolished  3.3 Redesign nursing stations in Home and Hospital to align with vision for person-centred care  3.4 Support Apartment residents for Advanced Care planning  3.5 Develop plan for movement of services in wings that will be demolished  4.1 Implement Health Human Resources program focussing on retention, succession planning and recruitment  4.2 Enhance staff access to technology  5.3 Complete implementation of an integrated health record for staff  5.4 Identify alternate revenue sources to eliminate the annual Apartments deficit