Seeing the Issues of Aging through a Christian Perspective which includes respecting the sanctity of life Lens We will be the innovative leader in senior living that empowers older adults to live well Vision To reflect God's love by providing facilities and services that express our commitment Mission to excellent resident and family-centred care and enable residents\* to live with hope and dignity Value Sanctity of Life Stewardship Excellence Respect Innovation Compassion **Encouragement Values** Leadership People Quality Safety Sustainability Service **Drivers** 1. Provide continuous quality 8. Create a master plan for the . Provide support for 4. Have the right people with the 5. Ensure operational Goals improvement and excellence in residents to live with hope and Menno Place campus right skills in the right positions efficiencies and viability care and services dignity 4.1 Improve recruitment 1.1 Clinical quality 2.1 Introduce technology for 3.1 Relocate services in areas that 5.1 Implement integrated strategies improvement to focus on FH residents & families to enhance will be demolished health record by expanding their living experience and quality indicators including scope of PCC decrease social isolation 3.2 Enhance homelike wounds 4.2 Enhance leadership environment to align with vision 5.2 Improve POC real time 1.2 Expand volunteer program to competency for resident and family-centred 2.2 Optimize ability of residents to charting achieve 3 volunteers per unit per care age in place day, inclusive of pastoral care 5.3 Decrease vacant bed and 4.3 Prepare a succession plan for 3.3 Revise and review pandemic Objectives suite turnaround time 1.3 Review and revise Care leadership for 10 years 2.3 Coordinate existing end of life plan. Assess impact of pandemic Conference participation to services into a formal program on current structures; assess include multi-disciplinary staff 5.4 Explore opportunities for 4.4 Define and develop 'the design of existing buildings for expanding subsidized housing 1.4 Achieve Accreditation optimum infection control moving Menno way' culture options status through Accreditation 2.4 Support Apartment residents forward Canada for Advanced Care planning 5.5 Create a planned giving 4.5 Enhance our healthy and safe program work environment 1.5 Achieve certification 3.4 Conceptual design for Menno through Assurity for campus and new long term care 5.6 Expand revenue sources for independent living home Apartments

June 17, 2021

1.6 Enhance resident/family satisfaction with laundry services

Definition of Resident: all individuals living at Menno Place in complex care, assisted living and independent living